



Name : .....  
Roll No. : .....  
Invigilator's Signature : .....

**CS/B.TECH(APM)/SEM-6/APM-606/2011**

**2011**

**● INDUSTRIAL MANAGEMENT**

Time Allotted : 3 Hours

Full Marks : 70

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

**GROUP – A**

1. Answer *all* the following questions : 10 × 1 = 10
- i) Mention two characteristics of Receiver affecting communication.
  - ii) Give one reason for holding inventory.
  - iii) On which date and year was Factory Act passed for the first time ?
  - iv) In which year was Minimum Wages Act enacted ?
  - v) Mention two important input materials kept in inventory.

CS/B.TECH(APM)/SEM-6/APM-606/2011



- vi) What is the full form of CITU ?
- vii) Mention two examples which cause negative motivation.
- viii) In which year was the Trade Union Act passed ?
- ix) What is the full form of ISO ?
- x) Which managerial level is responsible for executing ?

**GROUP – B**

**( Short Answer Type Questions )**

Answer any *three* of the following.  $3 \times 5 = 15$

2. What are different desirable managerial skills ? Explain any two.
3. Explain the importance of planning in Management ? Mention types of planning.
4. What do you understand by "proactive approach" and "power house" quality of a leader ?
5. Draw a communication model and mention areas of lapses in communication.
6. Describe the difference between "successful" and "effective" leader.



**GROUP – C**

**( Long Answer Type Questions )**

Answer any *three* of the following.  $3 \times 15 = 45$

7. What is inventory ? Explain with analogy. What is inventory control ? Why do we want to hold inventories ? What are the different reasons for not holding inventories ? What are the two fundamental inventory decisions ?
8. What is the objective of the Factory Act ? What are the different provisions of the Act ?  
Define the following as per Factory Act :
  - i) Welfare provisions
  - ii) Safety provisions.
9. Explain the importance of motivation. Define positive and negative motivation and give example in each case. Why do people work ? Explain in view of scientist McGregor's theory.
10. What is ISO ? Why is implementation of ISO-9000 important ? Mention eight different quality management principles and explain in detail.
11. What are the objectives of trade unions ? Explain different functions of trade union. Mention the types of trade unions and problems of trade unions in India.