Name :	Utech
Name :	
Roll No. :	A Strate of Caracter and Cardinal
Invigilator's Signature :	

CS/B.TECH(APM)/SEM-6/APM-606/2011 2011

• INDUSTRIAL MANAGEMENT

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks. Candidates are required to give their answers in their own words as far as practicable.

GROUP – A

- 1. Answer *all* the following questions : $10 \times 1 = 10$
 - i) Mention two characteristics of Receiver affecting communication.
 - ii) Give one reason for holding inventory.
 - iii) On which date and year was Factory Act passed for the first time ?
 - iv) In which year was Minimum Wages Act enacted ?
 - v) Mention two important input materials kept in inventory.

6512

[Turn over

CS/B.TECH(APM)/SEM-6/APM-606/2011



vi) What is the full form of CITU ?

vii) Mention two examples which cause negative motivation.

viii) In which year was the Trade Union Act passed ?

- ix) What is the full form of ISO ?
- x) Which managerial level is responsible for executing ?

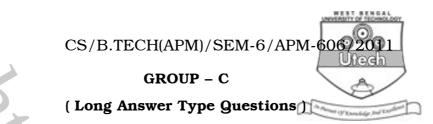
GROUP – **B**

(Short Answer Type Questions)

Answer any *three* of the following. $3 \times 5 = 15$

- 2. What are different desirable managerial skills ? Explain any two.
- 3. Explain the importance of planning in Management ? Mention types of planning.
- 4. What do you understand by "proactive approach" and "power house" quality of a leader ?
- 5. Draw a communication model and mention areas of lapses in communication.
- 6. Describe the difference between "successful" and "effective" leader.

6512



7. What is inventory ? Explain with analogy. What is inventory control ? Why do we want to hold inventories ? What are the different reasons for not holding inventories ? What are the two fundamental inventory decisions ?

Answer any *three* of the following.

8. What is the objective of the Factory Act ? What are the different provisions of the Act ?

Define the following as per Factory Act :

- i) Welfare provisions
- ii) Safety provisions.
- 9. Explain the importance of motivation. Define positive and negative motivation and give example in each case. Why do people work ? Explain in view of scientist McGregor's theory.
- 10. What is ISO ? Why is implementation of ISO-9000 important ? Mention eight different quality management principles and explain in detail.
- 11. What are the objectives of trade unions ? Explain different functions of trade union. Mention the types of trade unions and problems of trade unions in India.

[Turn over

 $3 \times 15 = 45$

6512