



Name :

Roll No. :

Invigilator's Signature :

CS/B.Tech (APM)/SEM-6/APM-606/2010

2010

INDUSTRIAL MANAGEMENT

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

GROUP – A

(Objective Type Questions)

1. Answer all the following questions in one or two lines :

10 × 1 = 10

- i) Give one example for lapse in communication.
- ii) Give one reason for not holding inventory.
- iii) In which date & year factory act was passed for the first time ?
- iv) In which year minimum wages act was established ?
- v) Mention two important functions of Trade Union.

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- vi) What is the full form of CITU ?
- vii) Mention two examples, which cause positive motivation.
- viii) In which year trade union act was passed ?
- ix) What is the full form of ISO ?
- x) Which managerial level is responsible for planning ?

GROUP – B
(Short Answer Type Questions)

Answer any *three* of the following.

3 × 5 = 15

2. Define management and describe briefly functions of management.
3. What is planning and why is it important ? Mention the types of planning.
4. Define leadership quality. Describe the characteristics of an effective leader.
5. Draw a communication model and mention areas of lapses in communication.
6. Describe briefly the advantages & disadvantages of time wage system.
7. Discuss how to motivate people to get the work done in time.



GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

8. What is inventory ? What is the purpose of it ? What is inventory control ? Mention the types of inventory in a manufacturing process. Why we want to hold inventories ? What are two fundamental inventory decisions ?
9. Draw and describe salient features of the minimum wages Act, 1948. What is the object of fixing minimum wages ?
10. What is trade union ? What are the objectives of trade unions ? Define the function of trade union. Mention the types of trade unions and problems of trade unions in India.
11. What are the various provisions of the factory act ? Define the following per factory act :
 - i) Health provisions
 - ii) Safety provisions.

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12. Define motivation. Why is it important ? What are the main types of motivation ? Discuss them briefly. Briefly describe Theory – X and Theory – Y in theory of motivation.
13. Why determination of wages in an organization is an important activity ? What are the factors influencing wage & salary structure ? Mention the components of wage structure and describe.
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