

MIT ARTS COMMERCE & SCIENCE COLLEGE

ALANDI (D) PUNE

QUESTION BANK

ORGANIZATIONAL BEHAVIOUR

UNIT- I

FUNDAMENTALS OF ORGANIZATIONAL BEHAVIOUR

LONG ANSWER

- Q1. Define organizational behaviour & its importance
- Q2. Discuss how other science contributes to the study of organizational behaviour
- Q3. State the various approaches to the study of Organizational Behaviour
- Q4. Explain the different Fundamental Concepts of Organizational Behaviour
- Q5. Explain the following statement “People influence organization & Organization Influence People”
- Q6. Explain the different models of Organizational Behaviour

SHORT ANSWER

- Q1. What do you mean by TQM?
- Q2. Explain the perception process?
- Q3. How to manage the diversity effectively?

UNIT- II

ATTITUDE VALUES & MOTIVATION

LONG ANSWER

- Q1. What do you understand by attitudes? What are their functions?
- Q2. Discuss how attitudes are formed?
- Q3. Do you think is it possible to change the attitudes? If yes, what are the ways?
- Q4. What is job satisfaction? What is its relationship with Productivity, Absenteeism, Turn over & accidents?
- Q5. Critically Examine the Maslow’s need hierarchy theory of motivation?
- Q6. Discuss some organizational problems that might be resolved using the Motivation models?
- Q7. Explain Mc-Gregor’s theory X & theory Y?

SHORT ANSWER

- Q1. Explain the various components of attitude?
- Q2. What are the values? How they differ from the attitude?
- Q3. What is motivation?

UNIT - III

PERSONALITY

LONG ANSWER

- Q1. What is personality? What are its determinates? Which of them, you feel, are more important in shaping personality?
- Q2. Explain Type A & Type B Personality theory?
- Q3. How does the study of personality help in understanding the organizational behaviour?

SHORT ANSWER

- Q1. Write short notes on –
 - a. Type theory
 - b. Trait theory
- Q2. Describe the concept “Locus of control”

UNIT- IV

WORK STRESS

LONG ANSWER

- Q1. What is stress? Explain various levels of stressors?
- Q2. List of the stress coping strategies at various levels?
- Q3. Who should be responsible for dealing with the stress – individual or the group? Comment?

SHORT ANSWER

- Q1. What is burn – out? How can burn – out be prevented?

UNIT- V

GROUP BEHAVIOUR & LEADERSHIP

LONG ANSWER

- Q1. Explain the nature of group and various types of group?
- Q2. Why it is important for managers to be familiar with the concepts of group Behaviour?
- Q3. What is a team? What are its types?
- Q4. Would you like to work in a self or Managed team? Explain

SHORT ANSWER

- Q1. Explain the styles of leadership in short?
- Q2. Explain the traits of effective leader?

UNIT- VI

CONFLICT IN ORGANIZATIONS

LONG ANSWER

- Q1. Define Conflict? What are the sources of Conflict?
- Q2. Identify & discuss the various styles of conflict resolution?
- Q3. What are the different levels of conflict?