

**M.TECH DEGREE EXAMINATION**  
**Model Question Paper**  
**First Semester**  
**Specialization: Industrial Engineering and Management**  
**MMEIM 105.4 ORGANISATIONAL BEHAVIOUR (Elective-I)**  
(Regular 2013 Admission)

Time: Three Hours

Maximum: 100 Marks

*Answer all questions.*  
*Each full question carries 25 marks.*

1. (a) What is organizational behaviour. How do you view an organization as a system?  
(b) Explain the following:  
    (i) Matrix Structure  
    (ii) Team Structure  
    (iii) Boundary less organization  
(c) What are the components of the environment of an organization.
- ( 10+9+6 = 25 marks)

Or

2. (a) Define organizational culture. Explain the different dimensions of organizational culture?  
(b) How do employees of an organization learn culture?  
(c) Explain the contribution of the following fields to Organizational behaviour.  
    (i) Psychology  
    (ii) Socio Psychology  
    (iii) Political Science  
    (iv) Anthropology
- ( 10+7+8 = 25 marks)

3. (a) What is perception? Why do different individuals see things differently from others point of view?  
(b) List the different theories of motivation and discuss the contributions of Maslow, Herzberg and Alderfer to the field of motivation.  
(c) Write short notes on:  
    (i) Role analysis  
    (ii) Sentiments
- ( 10+7+8 = 25 marks)

Or

4. (a) What is interpersonal interaction? What are the factors affecting interpersonal interaction.  
(b) How are patterns of communication formed and changed and how do they affect relationships?  
(c) What is role analysis? What are the problems perceived role effectiveness?

( 8+7+10 = 25 marks)

5. (a) What is group dynamics. What are the stages in group development?  
(b) What are the basic forces that shape group behaviour?  
(c) What are the difference between a group and a team? Explain with an example.

(10+8+7 = 25 marks)

Or

6. (a) Explain the importance of team building in an organization.  
(b) Write short notes on the following.  
(i) Challenges in building teams  
(ii) Structuring the teams  
(iii) Responsibilities of team leadership  
(c) Why do people work in groups. How can we build group cohesiveness?

(8+9+8 = 25 marks)

7. (a) Define organizational politics. What are the reasons for political behaviour in organizations?  
(b) Explain the different types of leadership styles.  
(c) What are the key ideas of transactional analysis?

(8+8+9 = 25 marks)

Or

8. (a) Write short notes on the following.  
(i) Sensitivity analysis  
(ii) Process consultancy  
(b) What is conflict? How can it be resolved?  
(c) How can the process of change managed in organizations effectively.

(8+7+10 = 25 marks)